





Release notes version 2.0.0.0

Garansys has released a new version of its bug tracker system. The modifications are described in this document.

New layout login screen

Most prominent change is that with version 2.0 the "look and feel" is starting to change. This change starts in the login screen. The operation of the login screen is unchanged.

 **Garansys Meldingen Systeem**



Username:

Password:

Remember data

[Logon](#)

[Password forgotten ?](#)

Garansys

Garansys is a powerful ICT-concern in Utrecht. With more than 50 employees we stand common guarantor for knowledge, specialism and value for money.

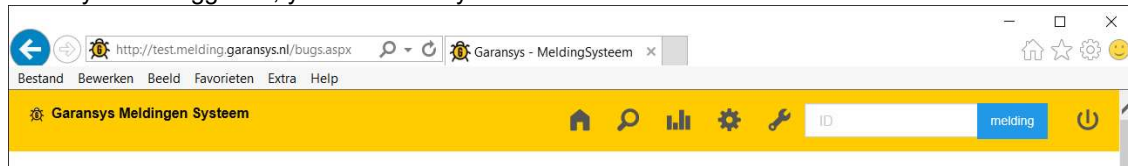
Bugtracker

Garansys bugtracker has been devised issues register which during projects above to come, to follow and secure. By coupling several roles and functionalities to projects users with it is possible the whole register workflow as from the issue until the settlement. By giving the customer the possibility the system use has









New menu layout

When you are logged in, you immediately notice the new menu bar.



The color and the icons are new in the menu bar, but the functionality is exactly the same. The icons represent the same features that you always saw the menu. The functionality that you see depends on your permissions.

	You go to the home screen where you can access your standard issue queries
	You go to the search screen where you can search in the issues of your projects and systems
	You go to the reporting screen where you can view a variety of standard reports for your projects
	You go to the settings screen where you can customize your personal settings
	You go to the admin screen where you can adjust system settings.
	You log off and returns to the login screen

Closed issues cannot be change anymore

In order to properly monitor our service level agreements with each other, it is important that closed issues cannot be changed anymore. We don't follow closed issues, a change in these issues will therefore not be noticed. When a new fact on the same subject occurs, you can create a new issue.

To avoid unintentionally closing a message "too early", a question is added to ensure that the issue cannot be changed anymore.

Issue priority cannot be changed to a higher priority

Together we have made agreements on the guaranteed resolution time of your issues. Upon receipt of your issue we do an estimation, based on the specified priority, when and who is going to check and fix the issue. This plan is to ensure that the agreed solution time will be met.

It is of great importance that we create issues with the appropriate priority. Increasing the priority of an issue is undesirable in this process, because it leads to a distortion of our joint way of working.

Of course, it is possible that the urgency of a particular problem increases. At that point, you can create a new issue with a higher priority in order to announce this increased urgency.